

Ref : GR/ADV/2016-2017/ALL/05 Dated : 08th March'2017

Dear Valued Customer,

Greetings from Gateway Rail!

This is to inform you that Ahmedabad; Ajmer & Jaipur Divisions are encountering en-route congestion due to high number of trains' movement in these divisions & shortage of locomotives/Crews, which has resulted in frequent stabling & sluggish movement of our trains.

Because of the above mentioned reason Export & Import evacuation from ICD & Port is also getting delayed, while we are making maximum efforts to ensure the desired service level, we request you to kindly bear with us in this unforeseen situation.

We sincerely regret the inconvenience caused. We shall keep you posted on further developments.

Regards, Customer Service GatewayRail